

Part 573 Safety Recall Report

21V-453

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : JUN 23, 2021

NHTSA Recall No. : 21V-453

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Population :

Number of potentially involved : 2,486

Estimated percentage with defect : 50 %

Vehicle Information :

Vehicle 1 : 2021-2021 Heartland Mallard

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Population was determined by when unit that had a failure was built and units that were built back to the beginning of the year.

Production Dates : JUN 29, 2020 - MAY 20, 2021

VIN Range 1 : Begin : 5SFNB3724ME443931 End : 5SFNB3220ME473483 ☒ Not sequential

Vehicle 2 : 2021-2021 Heartland Wilderness

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Population was determined based on when the plant started using this product

Production Dates : JAN 14, 2020 - NOV 12, 2020

VIN Range 1 : Begin : 5SFNB2921LE435226 End : 5SFNB2928ME455667 ☒ Not sequential

Vehicle 3 : 2020-2021 Heartland North Trail

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Population was determined based on when the plant started using this product

Production Dates : JAN 15, 2020 - JUN 01, 2021

VIN Range 1 : Begin : 5SFNB2824LE435237 End : 5SFNB282XME474142 ☒ Not sequential

Vehicle 4 : 2021-2021 Heartland Trail Runner

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Population was determined based on when the plant started using this product

Production Dates : MAR 05, 2021 - JUN 07, 2021

VIN Range 1 : Begin : 5SFEB3026ME467271 End : 5SFEB3029ME476465 ☒ Not sequential

Description of Defect :

Description of the Defect : LP lines were not properly tighten on the back of the outside cooktops.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : LP gas can leak from the fitting causing an increased risk of fire & injury

Description of the Cause : Production did not properly tighten the LP lines when installing them on the outside cooktops.

Identification of Any Warning that can Occur : The smell of LP gas or the hissing sound of LP gas leaking out of the fitting.

Involved Components :

Component Name 1 : Flame King Cooktop

Component Description : Outside two burner cooktop/griddle

Component Part Number : 0341912

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

See attached documentation

Description of Remedy :

Description of Remedy Program : The remedy will be to have the LP connection inspected/tightened and a drop test performed on the LP system to ensure there are no leaks. This will be completed at no cost to the owner.

How Remedy Component Differs from Recalled Component : the remedy component will be to add a rubberized P-clamp and pan screw to ensure that the LP hose does not kink or loosen.

Identify How/When Recall Condition was Corrected in Production : On 6/9/2021 the installation process was updated for all plants and the addition of the P-clamp was added and LP connection process changed.

Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner letter is approved.

Planned Dealer Notification Date : AUG 17, 2021 - AUG 17, 2021

Planned Owner Notification Date : AUG 17, 2021 - AUG 17, 2021

* NR - Not Reported