

Part 573 Safety Recall Report

20V-105

Manufacturer Name : Keystone RV Company**Submission Date :** FEB 24, 2020**NHTSA Recall No. :** 20V-105**Manufacturer Recall No. :** 20-371**Manufacturer Information :****Population :**

Manufacturer Name : Keystone RV Company

Number of potentially involved : 1,099

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Estimated percentage with defect : 100 %

Company phone : 574-535-2100

Vehicle Information :

Vehicle 1 : 2020-2020 Keystone Hideout

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with the spare tire option
Model Hideout 412 units

Production Dates : NOV 19, 2019 - DEC 09, 2019

VIN Range 1 : Begin : 4YDT17511LW244386 End : 4YDT17816LW244797 ☐ Not sequential

Vehicle 2 : 2020-2020 Keystone Springdale

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with the spare tire option
Model Springdale 244 units

Production Dates : DEC 09, 2019 - DEC 17, 2019

VIN Range 1 : Begin : 4YDT17219LW106017 End : 4YDT18617LW106260 ☐ Not sequentialVehicle 3 : 2020-2020 Crossroads Zinger 18BH, 18DS, 18RD, 18RK, 229BH, 249RK, 252BH,
270BH, 280BH, 280RB, 280RK, 290KB, 292RE, 298BH, 299RE, 320FB, 328SB, 330BH,
331BH, 333DB, 340BH, 340RE

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with the spare tire option
Model Zinger 443 units

Production Dates : OCT 29, 2019 - DEC 17, 2019

VIN Range 1 : Begin : 4YDT29922LS371411 End : 4YDT32823LS371858 ☒ Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population have a spare tire carrier that may have a U-bolt used for attachment to the bumper that can break.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, if both the spare tire carrier U-bolts break, the carrier and tire can become detached from the unit leading to an increased risk of personal injury and/or vehicle crash.

Description of the Cause : The U-bolt was improperly bent during tooling and can break at the bend.

Identification of Any Warning that can Occur : The spare tire is loose.

Supplier Identification :**Component Manufacturer**

Name : National Sales Company, Inc

Address : 25895 Miner Road
Elkhart INDIANA 46516

Country : United States

Chronology :

1/9/2020 – Report was made through a warranty claim that a tire carrier was missing on delivery.

1/13/2020 – Vendor met at Keystone to review tire carriers. All affected units were put on hold and tire carriers were inspected. Investigation opened into what was the defect.

2/17/2020 – Keystone was informed that U-bolts that are used to attach the carrier to the bumper were improperly tooled and caused the U-bolt to be weak. Vendor provided PO's to affected product. Investigation to determine scope of affected range of units opened.

2/20/2020 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to replace existing mounting U-bolts (BC-UBK) with new U-bolt kits (BC-UBN-N20) that will be supplied by Keystone RV. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component :	The U-bolts (BC-UBK) will be replaced with a new U-bolt kit (BC-UB-N20).
Identify How/When Recall Condition was Corrected in Production :	Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule :	Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date :	APR 20, 2020 - APR 20, 2020
Planned Owner Notification Date :	APR 20, 2020 - APR 20, 2020

* NR - Not Reported