

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle(s) identified on the attached list

January 2019

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain CT-Series models, built on Ford chassis, year models 2015-2018 buses manufactured between May 13 2015 and July 25, 2018 and equipped with GO-ES Foldaway seats manufactured by Freedman Seating Company (FSC).

Why is it being recalled?

The recalled GO-ES Foldaway seats may have been manufactured with a back frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction. During the operation of the seat and, specifically, in rotating the seat back cushion from the stowed to the upright, design use position there needs to be an audible click of the mechanism locking into position. In addition, the mechanism handle will rotate downwards. There may be some seats where the mechanism does not fully engage during this operation of the seat back cushion.

What is the safety issue?

If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle collision, increasing the risk of injury.

What are we asking you to do?

- 1- Immediately locate and inspect the GO-ES Foldaway seats in the affected unit(s) in your fleet. Follow the attached GO-ES Foldaway Seat Inspection instructions to inspect the seats and determine if they need repair. The seats must remain installed for the inspection, do not remove the seats.
- 2- For units upon which inspection has determined that a seat is defective, please complete the attached Recall Order Repair Form (also available at <https://www.freedmanseating.com/instructions/go-es-foldaway/>) and email it to FSC Customer Service (partsdept@freedmanseating.com) to order your Recall Parts kit(s). To ensure the email is not mistakenly identified as spam the email subject line must include: **GO-ES Foldaway Seat Recall**. No repair parts will be sent unless the form is completely filled out. .

The seats must remain installed for the repair, do not remove the seats.

- 3- Upon completion of the inspection and, if necessary, the recall repair work, file a claim with FSC Customer Service for reimbursement referencing FSC Recall #18E-076 on the claim. You can use the attached Reply Sheet to file your claim.

FSC Recall Contact:

Terry Gogins or Anthony Lee or Anna Kurzawa

Customer Service Representative

Freedman Seating Company

4545 W Augusta Blvd

Chicago, IL 60465

800-443-4540

Terry.gogins@freedmanseating.com

Anthony.lee@freedmanseating.com

Anna.kurzawa@freedmanseating.com

What Freedman Seating Company will do?

To correct this condition, FSC will facilitate the inspection and any necessary repairs.

The time allotted by FSC for inspection is 6 minutes per seat and the reimbursement will be \$8.00 per seat.

If repair is necessary, the time allotted for repair is 30 minutes per seat. The reimbursement will be \$50.00 per seat.

Should Freedman Seating Company or Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon

Regulations and Standards Technician

Micro Bird Corporation Inc.

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it, then send it to Micro Bird Corp. by fax at 819 475-9633 or by email at dave.caskenette@microbird.com so we can update our records. You can also contact us by phone at 819 477-2012 extension 364. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

Recall 18-080-GUC / NHTSA Recall # 18V875
DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

This vehicle was stolen.

This vehicle was destroyed.

The company changed its name or moved (indicate the new name/address and phone number):

I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____